

## PRIVACY POLICY

Our Privacy Policy is compliant with the National Privacy Principles in the privacy ACT1988. We treat your privacy seriously. This privacy statement informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the Site.

### **Personal Information**

Personal information is information that identifies you or could identify you. Personal information includes your name, your address, your telephone number, your email address, your credit card details, your IP address, your cookies and your ordering history.

### **Information Collection**

We will collect personal information only from you. We will not collect sensitive information about you unless you have consented to such collection or the collection is required by law.

We will collect your personal information when you deal with us by email or by phone. We may collect the information that you choose to enter through the Site, including submissions that you make or content you provide on the Site. If you contact us, we may also keep a record of that contact.

### **Use of Information**

We will use personal information for the following purposes:

- To process your orders for our products or services that you place with the Site.
- To undertake marketing promotional activities, such as loyalty programs and competitions.
- To assist in the management and improvement of services, including developing new products.
- To communicate with you.

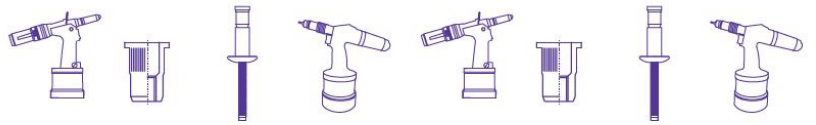
We do not share personal information with any other parties. We may disclose your personal information to the extent that it is required to do so by law, in connection with any legal proceedings or prospective legal proceedings, and in order to establish, exercise or defend its legal rights.

### **Storage of Data**

We will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of the personal information. We will store all the personal information you provide on secure databases.

When we no longer require personal information, we will safely destroy the information and delete it from our systems.

# TERMS & CONDITIONS



## Cookies

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive.

Like many sites, we use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site.

## Changes to our Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on the Site. Please review this Privacy Policy periodically for any changes.

## Security Policy

PayPal Express Checkout processes online transactions in a fast and safe way. Your financial details stay encrypted and protected with all transactions performed on the site using the PayPal Checkout. For more information about PayPal payments, please visit [www.PayPal.com.au](http://www.PayPal.com.au).

## TERMS & CONDITIONS

### General

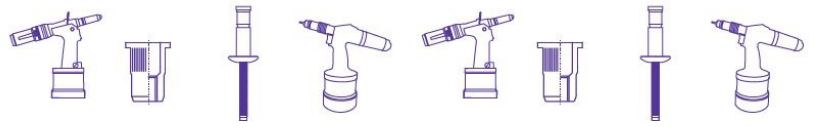
In these Terms and Conditions "we" and "us" mean Dafra Products Pty Ltd (ABN 89047115020), 7 Joyner Street, Moorabbin, VIC, 3189, Australia and "you" means you, the customer. These Terms and Conditions together with your order constitute the entire contract between us and you for the supply of products. The contract cannot be varied unless we agree to vary it in writing or by email.

By placing an order, you make us an offer to purchase the products you have selected based on these Terms and Conditions. We do not formally accept your offer until your order has been validated by us. We will confirm acceptance of your order when we send you an email confirming that the good you have ordered have been dispatched. Your order will not be dispatched until payment has been confirmed.

Orders placed on a weekend, after 4pm on a business day or on a Victorian Public Holiday will not be processed until the following business day.

A Tax Invoice is provided with all orders. Your Tax Invoice is your proof of purchase.

# TERMS & CONDITIONS



Dafra Products Pty Ltd reserves the right to change the prices for products displayed on our website at any time before you place your order.

All the materials presented by Dafra Products Pty Ltd on our website are made available in good faith and are derived from sources believed by us to be reliable and accurate at the time of publication on our site. Human and / or mechanical error is, however, possible and Dafra Products Pty Ltd does not guarantee the accuracy, completeness, currency or correct sequencing of the information. Dafra Products Pty Ltd shall not be responsible for any errors or omissions and, to the fullest extent permitted by law, shall not be liable for any damages, including incidental, special or consequential damages or damages for loss of business, loss of opportunity or loss of profits arising in relation to use of the material. Dafra Products Pty Ltd shall not be liable for injury, loss or damage incurred by reliance on material on this site or incorporated by reference.

Dafra Products Pty Ltd reserves the right to change the Terms and Conditions of sale at any time, without notice.

## **Force Majeure**

To the extent permitted by law, Dafra Products is not liable for any delay in performing any if it's obligations under these Terms and Conditions if such a delay is caused by circumstances beyond the reasonable control of Dafra Products Pty Ltd, and Dafra Products Pty Ltd shall be entitled to a reasonable extension of the time frame for the performance of such obligations.

## **Governing Law**

These Terms and Conditions shall be governed by and constructed in accordance with the laws of Victoria and shall be subject to the non-exclusive jurisdiction of the courts of Victoria.